

109.0017



Receipt

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Popillo (et al.)

Serial No.: 10/036,801

Filed: December 21, 2001

For: SYSTEMS AND METHODS FOR  
INCREASING BUSINESS  
PRODUCTIVITY AND REVENUES  
BY IDENTIFYING CRITICAL INTERACTIONS RELATING TO CUSTOMERS

Group: 2161

COPY OF PAPERS  
ORIGINALLY FILED

Examiner: Not Yet Assigned

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Signed: Marianna Tortorelli

Name: Marianna Tortorelli

Date: April 30, 2002

Commissioner for Patents  
Washington, DC 20231

April 30, 2002

**REQUEST FOR CORRECTED FILING RECEIPT**

Sir:

In response to the Filing Receipt dated April 19, 2002, Applicant respectfully requests a Corrected Filing Receipt, to correct the errors as follows:

Under heading "Title":

Please correct the spelling of "ot" to read "to"

A copy of the Filing Receipt with corrections marked in red is enclosed herewith.

Respectfully submitted,

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8/12/02  
PA  
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY.DOCKET.NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
10/036,801	12/21/2001	2161	740	109.0017	41	17	3

27997  
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CONFIRMATION NO. 4614

## FILING RECEIPT



\*OC00000007912892\*

Date Mailed: 04/19/2002

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**Applicant(s)**

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**Assignment For Published Patent Application**

GE Mortgage Holdings, LLC, Raleigh, NC;

**Domestic Priority data as claimed by applicant****Foreign Applications**

If Required, Foreign Filing License Granted 04/18/2002

Projected Publication Date: To Be Determined - pending completion of Corrected Papers

Non-Publication Request: No

Early Publication Request: No

**Title**

Systems and methods for increasing business productivity and revenues by identifying critical interactions relating to customers

↓  
TO

Reminder  
 Dates: 12/21/02 (foreign)  
 Attorney: PAT/P/DV  
 File No.: 109.0017  
 Docketed: KGF 04/23/02

Preliminary Class

705

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